

GENERAL TERMS AND CONDITIONS - NG RACING PRODUCTS BV

Version: June 2025

Article 1 - Definitions

1. Company: NG Racing Products BV, located at Bareveldstraat 8, 9648GT Wildervank, the Netherlands.
2. Consumer: a natural person not acting in the course of a profession or business.
3. Business customer: a legal entity or natural person acting in the course of a profession or business.
4. Distance contract: an agreement concluded remotely using a system organized by the company.
5. Cooling-off period: the period within which a consumer can exercise their right of withdrawal.
6. Right of withdrawal: the possibility for a consumer to cancel a distance contract within the cooling-off period.
7. Custom products: items made to customer specifications (e.g. custom-made spoked wheels).

Article 2 - Applicability

These general terms apply to all offers by NG Racing Products BV and to every contract concluded between the company and a customer, unless otherwise agreed in writing.

Article 3 - Offers and contracts

Offers include a clear description of the products or services. Obvious errors or mistakes do not bind the company.

A contract is concluded once the offer is accepted and the terms are fulfilled.

Article 4 - Right of withdrawal (for consumers only)

1. Consumers may cancel a purchase of standard products within 14 days without giving reasons.
2. The period starts on the day after the product is received.
3. The right of withdrawal does not apply to custom-made products.

Article 5 - Return costs

If a consumer exercises the right of withdrawal, they are responsible for the return shipping costs.

Article 6 - Warranty

All products come with a 12-month warranty, unless otherwise stated. Warranty does not apply to normal wear and tear or misuse.

Article 7 - Delivery

Orders are shipped to the address provided by the customer within Europe. Outside-Europe deliveries are possible in rare cases.

We aim to deliver orders within 30 days.

Article 8 - Payment

Payment must be made using one of the available methods (iDEAL, PayPal, Klarna, credit card, bank transfer), unless otherwise agreed.

Article 9 - Liability

For consumers, liability is as prescribed by law. For business customers, liability is limited to twice the invoice value of the relevant order.

NG Racing Products BV is not liable for indirect or consequential damages.

Article 10 - Complaints

Complaints must be submitted by email to info@nrracingproducts.nl within a reasonable time, clearly described. We respond within 14 days.

Article 11 - Privacy

We process personal data in accordance with the GDPR. Data is only used to fulfill the contract and is not shared with third parties without consent.

Article 12 - Governing law

Dutch law applies. Disputes will be submitted to the competent court in Arnhem, the Netherlands.